# General Terms & Conditions and Kitten Purchase Agreement

This website is owned and operated by Ribbons and Bows, LLC, a Missouri Limited Liability Company, doing business as Ribbons and Bows Maine Coons. This Kitten Purchase Agreement ("Terms and Conditions" or "Agreement") is made between Ribbons and Bows, LLC, a Missouri Limited Liability Company, doing business as Ribbons and Bows Maine Coons ("Ribbons and Bows Maine Coons," "We," "Us") and the individual purchasing the kitten pursuant to this Agreement ("Buyer," "You," "Your") and collectively with Ribbons and Bows Maine Coons, the "Parties."

This Agreement governs the purchase of a kitten or cat identified by the Parties through the order form on the Ribbons and Bows Maine Coons website, <a href="https://www.ribbonsandbowsmainecoon.com">www.ribbonsandbowsmainecoon.com</a> (the "Kitten" or "Cat"). These Terms apply to all sales, including the purchase of kittens and any items purchased for kittens ("Products"), from Ribbons and Bows Maine Coons, located at 28286 Doc Rhodes Ave, Warsaw, Missouri 65355.

By visiting our website or purchasing a kitten or cat from us, you agree to the terms herein. These Terms are designed to protect both Buyer and Seller, ensuring a transparent, safe, and loving adoption process.

We take scams very seriously. Sadly, we have personally experienced being scammed. It was financially costly and emotionally devastating, and we never want another family to endure that kind of heartbreak. Because of this, we have implemented strong protections to ensure that communication, payments, and all transactions are secure. If you ever have concerns about communication or payments, you must reach out to us directly for verification.

## **Section 1. Protecting Against Scams**

All kitten reservations and sales are conducted only through our official website, <a href="https://www.ribbonsandbowsmainecoon.com">www.ribbonsandbowsmainecoon.com</a>, or through direct communication with us using our verified email or phone number. We will never request payment by gift card, wire transfer, cryptocurrency, or any other unusual or insecure method. All payments must be made only through the approved payment options listed on our website and in this Agreement.

Buyers may request proof of our cattery at any time, including registration documents, veterinary references, or testimonials from past clients. This is an important protection for you as a Buyer, and we encourage due diligence before sending funds.

Ribbons and Bows Maine Coons is not responsible for any money lost to third-party scams, imposters, or fraudulent websites. It is the Buyer's sole responsibility to confirm that they are in direct communication with us before sending funds.

We do connect with families on social media, but our verified social accounts are linked only from our official website. We will never create duplicate accounts, ask for payment through social media applications, private messages, or personal profiles. Any page, account, or profile using our name or photos that is not linked directly from our official website should be considered fraudulent. We are not responsible for financial or emotional losses due to impersonators or fraudulent accounts on Facebook, Instagram, TikTok, or any other platform.

## **Section 2. Using Our Website**

Our website exists to provide information about our cattery and to offer kittens for adoption. By using this site, you represent and warrant that you are at least eighteen (18) years old and legally capable of entering into a binding contract.

You may not provide false information, misrepresent your intentions, or use the site for any unlawful purposes. We reserve the right to refuse to sell a kitten or to cancel a reservation if we determine, in our sole discretion, that a home is unsuitable.

We are not responsible for temporary website downtime, typographical errors, misprints, or interruptions caused by third-party service providers.

## Section 3. Purchasing a Kitten

When purchasing a kitten, you acknowledge and agree that pricing is clearly listed on the website but may be updated or corrected if an error is found. By submitting a reservation or completing checkout, you are entering into a legally binding contract.

All kittens are sold as pets only and "as is," with health guarantees outlined in this Agreement. The Buyer accepts lifelong responsibility for providing proper veterinary care, housing, food, enrichment, and love.

## **Section 4. Our Content and Materials**

All text, photographs, graphics, and logos on this website are the exclusive property of Ribbons and Bows, LLC. Unauthorized use, reproduction, or distribution of our intellectual property may result in legal action.

## **Section 5. Updates to Terms**

We may update these Terms from time to time. Continued use of our website or services after updates are posted constitutes acceptance of the revised Terms.

## **Section 6. Promotional Messages**

We may contact Buyers with updates, offers, or kitten news when contact information is provided. Buyers may opt out of promotional communications at any time. Personal details are never sold to third parties.

## Section 7. Condition of Sale

All kittens are sold "as is" and as "pet only," with health guarantees as outlined in the Pet Warranty. While we raise our kittens with the utmost care, genetics and environment mean we cannot guarantee specific traits such as size, weight, conformation, coat color, markings, temperament, or eye color, except where expressly stated (e.g., kittens sold as "blue-eyed").

Each kitten is examined by a licensed veterinarian and deemed healthy before leaving our cattery. Buyers are required to have their kitten examined by a licensed veterinarian within seventy-two (72) hours of pickup or delivery. Failure to do so voids the initial health warranty.

## **Section 8. Reservation and Payment**

The purchase price of the kitten does not include applicable sales tax (6.225% in Benton County, Missouri) or delivery/transport costs. Sales tax does not apply when the kitten is being delivered or transported to owners outside the State of Missouri.

A reservation fee is required to reserve and hold the kitten. The Buyer understands this fee is a holding fee for the kitten and is non-refundable unless the sale is cancelled by the Seller (for example, due to the Seller not being able to deliver the kitten). Payments for the reservation fee will be made via online payment with credit or debit card. Kittens are not guaranteed to be held

until a reservation fee has been paid. If the reservation fee or payment is returned or charged back to Ribbons and Bows Maine Coons, the kitten will no longer be held and will be made available for sale to others.

The remaining balance must be paid on or before the Pick Up Date or delivery date (listed in the kitten description when purchasing). Payment for the remaining balance may be made via personal check if received at least two weeks prior to the go-home date. Payment for the remaining balance may also be made by cash, cashier's check, or money order (payable to Ribbons and Bows Maine Coons) in person at pickup. If the kitten is being delivered to the Buyer by a third-party transport service, the kitten must be paid for before the kitten leaves for delivery. If the kitten is being delivered by our cattery, the delivery fee must be paid before the kitten leaves the cattery. The remaining balance for the purchase price may be paid at the time our cattery delivers the kitten.

## Section 9. Pickup

Kittens must be picked up by the date listed in the kitten description. If additional time is needed, one extra week may be allowed if the kitten has been paid for in full. Beyond that, a boarding fee of twenty-five dollars (\$25) per day will apply, and will be payable at pickup. If the kitten is not picked up after this additional week, the Buyer will forfeit the kitten and the reservation fee, and the kitten will be made available to another family.

If for any reason the kitten is not ready to be picked up by that date due to the health of the kitten or other circumstances of the Seller, the Seller will notify the Buyer as soon as practical and arrange for an alternate pickup date. If the Buyer is purchasing airline tickets for pickup, we strongly recommend purchasing refundable tickets in the event the pickup date must be changed for any reason. The Seller is not responsible for costs associated with changes to travel plans due to the health or readiness of the kitten. A health certificate will be provided prior to travel and is valid for ten (10) days. If the Buyer fails to pick up the kitten within that period, the Buyer will be responsible for the cost of a new health certificate and associated veterinary exams. The Seller is not liable for delays caused by events beyond our control (including but not limited to weather, travel shutdowns, pandemics, or veterinary scheduling).

## Section 10. Transport and Delivery

The purchase price of the kitten does not include shipping or transportation fees to deliver the kitten. The Buyer may choose to pick up the kitten directly in Warsaw, Missouri, or may arrange for third-party transport, or may arrange for the Seller to deliver the kitten to an agreed-upon location. The cost for delivery is separate from, and in addition to, the purchase price of the kitten.

The Seller may, at their discretion, agree to meet the Buyer at a location other than Warsaw, Missouri to deliver the kitten; however, additional fees will apply for this service. The amount of such fee will depend upon the meeting location and will be communicated to the Buyer prior to scheduling. Fees for delivering a kitten by airplane, in the cabin, must be paid in full before

flights are booked. Until the delivery fee is paid by the Buyer, the quoted fee remains subject to change due to fluctuating airline ticket prices or other transportation costs.

If delivery of the kitten is needed, the Buyer must contact the Seller before reserving the kitten to confirm that delivery can be scheduled and arranged. The Seller is not responsible for lost fees, including the reservation fee, if delivery cannot be scheduled by the listed Go Home date.

If the Buyer elects to use a third-party transport service for delivery, the Buyer bears sole responsibility for arranging such services and for covering the cost of such services. In all cases, kittens must travel in a properly sized carrier with appropriate bedding, water, and food for long journeys to ensure the kitten's welfare. Once the kitten leaves the possession of the Seller, the Seller shall not be held liable for any illness, injury, or death of the kitten occurring thereafter.

## **Section 11. Cancellation and Rehoming**

If the Buyer chooses to cancel the sale before the kitten has received his or her health certificate and has left the Seller's possession, the Buyer will forfeit the reservation fee, and the kitten will be made available for sale to another family.

If the Buyer cancels the sale after the kitten has received his or her health certificate and/or has begun traveling, the Buyer will forfeit the reservation fee, and in addition, the Buyer shall be responsible for reimbursing the Seller for the cost of the health certificate, any travel expenses incurred, and an administrative fee of up to five hundred dollars (\$500.00).

In the event the Buyer must rehome the kitten at any time after the sale and is unable to locate a suitable home independently, the Buyer may notify the Seller. In such an instance, the Seller agrees to take the kitten back. The Buyer acknowledges that returning the kitten to the Seller will be deemed a full and final surrender of the kitten, with no refund or credit provided. The cost of transporting the kitten back to the Seller shall be the sole responsibility of the Buyer.

There are no returns for monetary refund under any circumstances. Ribbons and Bows Maine Coons will not accept returns of the kitten for refund for any reason, including but not limited to Buyer's allergies, landlord or tenant restrictions, marital or family issues, health problems of the Buyer or household members, the kitten's adjustment difficulties, or any other reason whatsoever. The Buyer accepts full responsibility for the kitten from the moment of transfer and understands that ownership entails a lifelong commitment.

## Section 12. No Warranties of Merchantability or Fitness

Ribbons and Bows Maine Coons makes no express or implied warranties of merchantability or fitness for a particular purpose with respect to the kitten being sold. The Buyer acknowledges and agrees that, although the Seller has taken every precaution to ensure the health and well-being of the kitten, no guarantees can be made regarding the kitten's future development. Specifically, Ribbons and Bows Maine Coons disclaims any liability related to the kitten's physical appearance, temperament, personality, ultimate size, weight, eye color, coat color, or compatibility with published breed standards.

The Buyer further acknowledges that results of genetic or DNA testing may not always be conclusive, consistent, or accurate in determining breed, lineage, or predispositions, and therefore Ribbons and Bows Maine Coons disclaims any responsibility for the accuracy, reliability, or completeness of DNA test results. Likewise, the Seller does not warrant the accuracy or completeness of any products, services, or veterinary assessments provided by third parties. The Buyer accepts the kitten "as is," subject only to the warranties expressly provided elsewhere in this Agreement.

## **Section 13. Confidentiality**

The Seller is committed to maintaining the privacy of the Buyer. All personal details of the Buyer, including but not limited to name, address, phone number, and financial information, shall be kept confidential and shall not be shared with outside parties without the Buyer's prior consent, except where disclosure is required by law.

The Buyer acknowledges, however, that photos or videos of kittens may be used by Ribbons and Bows Maine Coons for promotional, marketing, or educational purposes, including posting on the cattery's website, social media, or other advertising platforms. In such cases, the focus will remain solely on the kitten, and no personal or identifying details of the Buyer will be released or disclosed.

## Section 14. Limitation of Liabilities

The Seller's total liability under this Agreement, for any cause whatsoever and regardless of the form of the action, whether in contract or tort, shall in no event exceed the purchase price of the kitten. The Buyer expressly waives any claims for damages beyond the amount paid for the kitten, including but not limited to claims for veterinary or medical expenses, emotional or sentimental damages, loss of companionship, loss of time, or any indirect, incidental, or consequential damages.

The Buyer acknowledges that pet ownership involves inherent risks, expenses, and responsibilities, all of which fall solely within the Buyer's care once the kitten leaves the possession of the Seller.

## Section 15. Governing Law and Jurisdiction

This Agreement shall be governed by, construed, and enforced in accordance with the laws of the State of Missouri, without regard to conflict-of-law principles. The Buyer agrees that any disputes, claims, or legal actions arising under or related to this Agreement shall be filed exclusively in the courts of Benton County, Missouri. By signing this Agreement, the Buyer voluntarily submits to the jurisdiction of those courts and waives any objection based on venue or inconvenient forum.

## Section 16. Severability

If any term, clause, or provision of this Agreement is found to be invalid, void, or unenforceable, in whole or in part, by a court of competent jurisdiction, such invalidity shall not affect the validity

or enforceability of the remaining provisions. All other terms, clauses, and provisions shall remain in full force and effect as though the invalid portion had never been included.

## Section 17. Force Majeure

The Seller shall not be held responsible or liable for any delay or failure to perform obligations under this Agreement when such delay or failure is caused by circumstances beyond the Seller's reasonable control. Such circumstances may include, but are not limited to, acts of God, severe weather, fire, flood, natural disaster, pandemics, epidemics, labor strikes, travel shutdowns, acts of government, veterinary scheduling delays, or any other unforeseen events that make performance impossible or impracticable.

In the event of such a force majeure occurrence, the Seller will make reasonable efforts to communicate promptly with the Buyer, explain the nature of the delay, and provide an updated timeline for fulfilling obligations once conditions allow.

## Section 18. Transfer of the Kitten

At the time of transfer, Ribbons and Bows Maine Coons (the "Seller") agrees to provide the following assurances and documentation to the Buyer:

- Veterinary Examination Prior to Transfer. The kitten will have been examined by a licensed veterinarian at least once prior to transfer. A copy of the veterinarian's report or health certificate will be provided to the Buyer to confirm the kitten's condition at the time of sale.
- 2. **Vaccinations and Deworming.** The kitten will have received age-appropriate vaccinations and deworming prior to transfer. The Seller will provide copies of all veterinary records to the Buyer at the time of transfer so the Buyer can continue proper veterinary care and maintain vaccination schedules.
- 3. **Microchipping.** The kitten will be microchipped for permanent identification. Microchip registration paperwork will be provided to the Buyer at transfer.
- 4. **Pet Health Insurance.** The kitten will be transferred with thirty (30) days of complimentary health insurance coverage. The Buyer is responsible for activating the policy within twenty-four (24) hours of transfer in order to benefit from the coverage.
- 5. Health Warranties. The kitten will be transferred with:
  - A seventy-two (72) hour warranty covering viral and bacterial disease, provided that the Buyer follows the conditions outlined in this Agreement (including veterinary exam and quarantine).
  - A seven (7) year warranty covering congenital, hereditary, and idiopathic health defects that result in the death of the kitten, subject to the conditions outlined in the Warranty section of this Agreement.
- 6. **Registration Paperwork.** The kitten will be transferred with a breeder slip that can be used to register the kitten with The International Cat Association (TICA). This slip will be provided once proof of spay or neuter has been received.

The Buyer, in turn, agrees to the following obligations upon transfer of the kitten:

- 1. **Providing Proper Care and Environment.** The Buyer shall provide an appropriate environment that promotes the kitten's health, safety, and well-being. This includes:
  - Access to fresh, clean water at all times.
  - A high-quality diet meeting AAFCO requirements (<u>www.aafco.org</u>). Raw or homemade diets may only be fed under direct supervision and approval of a licensed veterinarian.
  - Ample opportunities for play, exercise, rest, and enrichment, as well as safe housing to maintain a proper and healthy weight.
  - Ensuring that foreign objects and hazardous items are kept out of the kitten's reach to prevent accidental ingestion or injury.

#### 2. **Veterinary Care.** The Buyer shall:

- Schedule and complete a veterinary examination for the kitten within seventy-two (72) hours of transfer, at the Buyer's expense. Failure to do so voids the 72-hour viral/bacterial warranty.
- Provide timely veterinary care whenever the kitten shows signs of illness, discomfort, or injury.
- Maintain annual veterinary exams and wellness visits throughout the lifetime of the cat.
- 3. **Quarantine.** The Buyer agrees to quarantine the kitten until the first veterinary appointment. While a quarantine period of at least two (2) weeks is strongly recommended, a minimum of quarantine until the first vet visit is required.
- 4. **Socialization and Supervision.** The Buyer shall properly introduce the kitten to other household pets and supervise interactions to ensure the kitten's safety.
- 5. **Insurance.** The Buyer agrees to:
  - Activate the thirty (30) days of free pet insurance within twenty-four (24) hours of the date of sale.
  - Maintain pet health insurance for at least one (1) year from the date of sale through Trupanion, Pet's Best, or another comparable pet health insurance provider.

#### 6. Prohibited Practices.

- Declawing the kitten/cat is strictly prohibited, as it causes permanent injury and pain.
- The kitten is sold as an indoor pet only. The kitten may only go outside if securely harnessed or leashed, or within a fully enclosed outdoor cat-safe area (catio).

#### 7. Spay/Neuter Obligations.

- The Buyer agrees to have the kitten spayed or neutered no later than nine (9) months of age.
- Ribbons and Bows Maine Coons uses SpaySecure, a third-party company that
  ensures compliance with sterilization obligations. The Buyer will be required to
  sign a SpaySecure contract in addition to this Agreement. SpaySecure will follow
  up with the Buyer to provide reminders, guidance, and verification of sterilization.
  The SpaySecure contract must be signed before the kitten is picked up.

#### 8. Continuing Responsibilities. The Buyer agrees to:

- Maintain current vaccinations and deworming as recommended by a licensed veterinarian.
- Provide lifelong veterinary care, enrichment, parasite prevention, and safe indoor housing.
- Consult their veterinarian for all health questions regarding the kitten/cat in a timely manner.
- Bear all costs of veterinary care, food, supplies, training, and any other expenses associated with ownership of the kitten.

## **Section 19. Breeding Restrictions**

The Buyer acknowledges and agrees that the kitten is being sold strictly as a "pet only". The Buyer is prohibited from using the kitten for breeding, resale, abuse, or any unlawful purpose.

The Buyer must have the kitten spayed or neutered by the age of nine (9) months. If the kitten is ever mated, or if the kitten is not spayed or neutered by nine (9) months of age, all warranties under this Agreement shall be rendered immediately void. In addition, the Buyer agrees that an additional sum of **five thousand dollars (\$5,000)** shall be immediately due and payable to the Seller as liquidated damages. This amount is not a penalty, but a reasonable pre-estimate of damages that may result from unauthorized or irresponsible breeding of the Seller's bloodlines.

Failure to adhere to any of the Buyer's obligations outlined in this Agreement — including, but not limited to, spay/neuter requirements, proper veterinary care, quarantine, insurance maintenance, and providing safe and humane housing — shall terminate all warranties provided under this Agreement and release the Seller from any and all obligations to the Buyer.

## **Section 20. Pet Warranty Details**

The Seller, Ribbons and Bows Maine Coons, provides the following limited health warranties to the Buyer. These warranties are contingent upon the Buyer's strict compliance with the obligations set forth in this Agreement.

#### A. Seventy-Two (72) Hour Warranty for Viral and Bacterial Disease

The Seller warrants that the kitten is free from viral and bacterial disease for a period of seventy-two (72) hours following transfer to the Buyer. To keep this warranty valid:

- 1. The Buyer must keep the kitten quarantined until the first veterinary appointment, with no contact with other household pets.
- 2. The Buyer must present the kitten to a licensed veterinarian within seventy-two (72) hours of transfer.
- 3. If a licensed veterinarian diagnoses a viral or bacterial illness within this seventy-two (72) hour period, the Buyer must notify the Seller within forty-eight (48) hours of diagnosis in order to initiate a warranty claim.

If a covered condition is diagnosed, the Seller agrees to reimburse the Buyer for the **reasonable cost of treatment**, provided the Buyer supplies:

- Written documentation of the diagnosis from the attending veterinarian;
- Copies of invoices and receipts for treatment; and
- An authorization release permitting the Seller to speak directly with the Buyer's veterinarian.

If the Seller, in good faith, determines that the costs of treatment are excessive or unreasonable, the Seller reserves the right to seek a second veterinary opinion from a licensed veterinarian or veterinary specialist. Reimbursement will be limited to the reasonable and customary cost of treatment in the region where the Buyer resides.

## B. Seven (7) Year Warranty for Hereditary, Congenital, and Idiopathic Conditions Causing Death

If the kitten dies from a hereditary, congenital, or idiopathic condition (other than death resulting from the Buyer's negligence, abuse, or failure to comply with this Agreement) within seven (7) years of purchase, the Seller agrees to provide a replacement kitten, subject to availability.

Conditions for this warranty include:

- 1. The Buyer must notify the Seller of the kitten's death within ten (10) days of death.
- 2. The Buyer must obtain, at the Buyer's expense, a necropsy (post-mortem examination) performed by a licensed veterinary pathologist. The necropsy report must clearly indicate that the cause of death was due to a hereditary, congenital, or idiopathic defect and not due to neglect, abuse, environmental factors, or accident.
- 3. The Buyer must provide full veterinary records, including the kitten's microchip number, medical history, and proof of compliance with this Agreement.

If the necropsy confirms a covered defect, the Seller will provide a replacement kitten of comparable quality. No monetary refunds will be issued under this warranty.

#### C. Seven (7) Year Reimbursement Warranty for Covered Conditions

In addition to the replacement warranty above, the Seller provides a seven (7) year reimbursement warranty for specific congenital and hereditary conditions that significantly impair the kitten's quality of life. Under this warranty:

- If the kitten is diagnosed with one of the listed conditions and receives treatment, the Seller will reimburse the Buyer for the cost of the insurance deductible up to two hundred fifty dollars (\$250).
- This warranty only applies if the Buyer has maintained continuous pet health insurance coverage for the kitten beyond the initial thirty (30) day complimentary trial.

#### Covered conditions include:

Hypertrophic Cardiomyopathy (HCM)

- Spinal Muscular Atrophy (SMA)
- Polycystic Kidney Disease (PKD)
- Pyruvate Kinase Deficiency (PKDef)
- Gangliosidosis
- Vitamin D-Dependent Rickets
- Hyperoxaluria Type II
- Congenital Adrenal Hyperplasia
- Sphingomyelinosis (Niemann-Pick Disease)
- Cystinuria Type B
- Hip Dysplasia requiring surgical correction or ongoing medication.

#### **D. Exclusions from Warranty**

The following conditions, costs, or circumstances are expressly excluded from this warranty and will not be covered under any circumstances:

- 1. Diseases not listed in the coverage above, including but not limited to:
  - Feline Leukemia Virus (FeLV),
  - Feline Immunodeficiency Virus (FIV),
  - Feline Infectious Peritonitis (FIP),
  - o Cancer, periodontal disease, or other age-related illnesses.
- 2. **Environmental or preventable causes of illness or death**, including but not limited to: ingestion of foreign objects, trauma, poisoning, or preventable accidents.
- 3. **Normal costs of pet ownership**, including but not limited to: food, toys, supplements, training, grooming, cleaning, parasite prevention, or routine veterinary care.
- 4. **Transportation or shipping costs** associated with returning, delivering, or obtaining veterinary care for the kitten.
- 5. Claims not recognized by the Buyer's pet insurance provider. If the Buyer's insurance provider denies coverage, the Seller is not obligated to provide reimbursement beyond what is stated herein.

#### **E. Documentation and Claims Process**

To submit a claim under any warranty provision, the Buyer must provide the following to the Seller:

- 1. Complete veterinary records, including the kitten's microchip number and full medical history;
- 2. Copies of all receipts, invoices, and test results relevant to the diagnosis or treatment;
- 3. Written reports from the attending veterinarian or veterinary specialist; and
- 4. A signed authorization release allowing the Seller to obtain medical records directly from the Buyer's veterinarian.

Failure to provide complete and accurate documentation, or failure to comply with the timelines and obligations specified herein, will result in the claim being denied and the warranty being void.

## 21. Limitation of Warranty Remedies and Seller's Liability

The total liability of the Seller under this warranty shall never exceed the original purchase price of the kitten. The remedies available to the Buyer are expressly limited to a one-time remedy per kitten: either (a) the provision of a replacement kitten, or (b) reimbursement of the Buyer's pet insurance deductible as described above, but not both. The Buyer expressly acknowledges that no additional or cumulative remedies shall be available under this Agreement.

If the Seller provides a replacement kitten under this warranty, the Buyer must either:

- 1. **Return of Original Kitten** Return the original kitten to the Seller, at the Buyer's sole expense, in good condition, unless the kitten's health prohibits travel; or
- 2. **Proof of Humane Euthanasia** Provide veterinary documentation confirming that humane euthanasia was medically necessary due to the kitten's condition.

No replacement will be provided until one of these two conditions is satisfied.

#### A. Availability of Replacement Kittens

Replacement kittens will be offered as soon as reasonably available. If the Seller notifies the Buyer of the availability of a similar kitten, the Buyer must accept the kitten within seven (7) calendar days. If the Buyer fails to respond within this timeframe or refuses the offered kitten, the warranty shall terminate immediately with no further obligation by the Seller.

If no similar kitten is available at the time a claim is approved, the Buyer may wait until the next available litter. However, if the Buyer refuses to accept a replacement kitten from the next available litter, the warranty will terminate and be deemed fulfilled.

Once a replacement kitten is made available, the Buyer must arrange for pickup within seven (7) days of the stated availability date or by the go-home date provided by the Seller, whichever is later. Failure to do so will terminate the warranty. All costs of transportation, delivery, or travel for replacement kittens are solely the Buyer's responsibility.

#### B. Term of Warranty and Transferability

This warranty is valid for a period of seven (7) years from the Date of Sale or until the permanent closure of Ribbons and Bows Maine Coons, whichever occurs first. After the expiration of this period, all obligations under this warranty shall cease.

This warranty is not transferable under any circumstances. If the kitten or cat is resold, rehomed, given away, or surrendered to a shelter or rescue, all warranties immediately terminate and are void.

#### C. Breeder's Good-Faith Commitment

The Buyer acknowledges and agrees that no breeder can guarantee that a living creature will remain free of genetic conditions for the entirety of its life. The warranties provided herein reflect the Seller's good-faith commitment to ethical and responsible breeding practices, including

extensive health testing and careful selection of breeding cats. These warranties are intended to demonstrate the Seller's dedication to the long-term health and well-being of Maine Coon kittens placed in Buyer's homes.

## 22. Entire Agreement and Acceptance

This Agreement, together with all Pet Warranty provisions, constitutes the full and complete agreement between the Buyer and Seller. No verbal promises, representations, or prior agreements shall modify the terms set forth herein unless expressly made in writing and signed by both parties.

Electronic acceptance of this Agreement—including but not limited to digital signatures, deposits made through the Seller's website, or checkout completion through the Seller's online store—constitutes binding legal acceptance of all terms. By proceeding with payment or electronic acceptance, the Buyer affirms that they have read, understood, and agreed to abide by this Agreement in its entirety.

#### 24. Definitions

For clarity and to avoid ambiguity, the following terms used throughout this Agreement are defined as follows:

- "Veterinarian" means a licensed Doctor of Veterinary Medicine (DVM) in good standing, authorized to practice veterinary medicine in the state of examination.
- "Quarantine" means the strict physical isolation of the kitten from all other animals until the kitten is examined and cleared by a veterinarian.
- "Buyer fault or neglect" means any action, omission, or failure by the Buyer, the
  Buyer's representative, or any household member that directly or indirectly contributes to
  illness, injury, or death of the kitten. This includes, but is not limited to, inadequate
  supervision, improper care, exposure to hazards, or failure to seek timely veterinary
  attention.
- "Date of Sale" means the date the kitten is physically picked up by the Buyer or
  delivered to the Buyer. In cases where the kitten is delivered by a third-party transport
  service, the Date of Sale shall be deemed the day the kitten leaves the Seller's cattery.
- "Similar kitten" means a kitten of comparable quality, coat color, eye color, and gender. While an exact pattern or color match cannot be guaranteed, the Seller agrees to provide the closest available match as determined in good faith.